



Pediatric & Neonatal Transfer Center at John Muir Health

925-938-MUIR (6847)



Safe and Efficient Critical Care Transport for Children in the East Bay

Our Pediatric & Neonatal Transfer Center serves as your gateway for inpatient consultations and patient transfers, with a single point of contact for a safe, efficient transfer.

The decision to seek a higher level of care or consultation for complex neonatal or pediatric disorders should not be made alone. Our transfer center team will consult with your facility to ensure that all options have been explored and that the best decision possible is made for your patient.

Highly Specialized, Nurse-Led Pediatric Transport Teams

Our Pediatric & Neonatal Transfer Center utilizes a transport team, which features:

- 24/7 availability, 365 days a year
- Dedicated NorCal ambulances, specifically designed and specially equipped for pediatric patients

Why Call Our Pediatric & Neonatal Transfer Center?

- A single, efficient access point for clinicians seeking inpatient consultations and transfer requests
- Coordinated care at John Muir Health's Walnut Creek Medical Center keeps critically ill children in the community, close to their family and loved ones
- Expedited patient transfers with shorter local transport time adds to greater safety for the patient

Expert Pediatric Critical and Specialty Care in Contra Costa County

Through our partnership with Stanford Children's Health, John Muir Health offers expert pediatric specialty care for our community's critically ill children—conveniently close to home, at John Muir Health's Walnut Creek Medical Center.

Level III Neonatal Intensive Care Unit (NICU)

- 35 beds in private rooms
- 24/7 in-house coverage by neonatologists
- Critical care services include neonatal surgery

Pediatric Intensive Care Unit (PICU)

- First and only PICU in Contra Costa County
- 8 private rooms with family overnight accommodations
- 24/7 in-house coverage by Stanford pediatric intensivists
- Full range of critical care services, including high-frequency ventilation and inhaled nitric oxide

Multidisciplinary, Family-Centered Care Teams

- Pediatric/neonatal intensivists and hospitalists
- Pediatric medical and surgical sub-specialists
- Critical care nurses, pediatric trained
- Respiratory therapists, pediatric trained
- Anesthesiologists, radiologists, pharmacists and nutritionists—all pediatric trained
- Child life specialists

**Pediatric & Neonatal Transfer Center
at John Muir Health's
Walnut Creek Medical Center**

Call 925-938-MUIR (6847)

24/7 x 365 days per year

Transfer Request Checklist

- ✓ Call **925-938-MUIR (6847)**
- ✓ Provide the following:
 - Referring hospital name, phone number and fax number
 - Referring physician name and contact numbers
 - Patient name, age, diagnosis and type of specialty care requested (PICU, NICU or Acute Care Peds)
- ✓ After acceptance, our transfer center team will work with you to arrange for the safest, most efficient transport modality

